

QUALITY POLICY

PURPOSE

The purpose of this policy is to advise show that Leading Electrical Group has established this quality policy to be consistent with the purpose and context of our organisation as set out in our Scope (M01).

This policy provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers', regulatory and legislative requirements as well as our commitment to continually improve our management system.

Leading Electrical Group shall consistently delivery high quality, safe and effective products and value added services to meet and exceed customer expectations.

SCOPE

Customer focus: As an organisation, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations. We strive to keep our customers fully informed during each job. We take pride in developing long term customer relationships.

Leadership: Our Management Team have committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.

Engagement of people: As an organisation, we recognise that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

Process approach: As an organisation, we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.

Evidence-based decision making: As an organisation, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

Relationship management: We recognise that an organisation and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

Our policy is also to meet the requirements of other interested parties and to address our social, environmental, charitable, regulatory and legislative responsibilities.

We have produced quality objectives which relate to this policy, and they can be found in document R03 Quality Objectives.

Document Reference	Version 1.2 29.06.2021	Document Title	Quality Policy
Release Date	13 th November 2018	Review Date	30 June 2022

QUALITY POLICY

Leading Electrical Group strives for continual improvements in all aspects of our activities and maintains our Quality Management System within the frameworks of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018

This policy is available/communicated to all interested parties as well as being made available to the wider community through publication on our Website, Company Noticeboard and Intranet.

Leading Electrical Group recognizes the participation of the entire workforce, providing them a safe working environment and necessary training. Leading Electrical Group creates a sound quality culture by effective communication and participation of all employees.

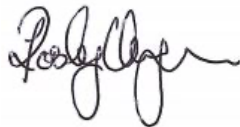
POLICY REVIEW

This policy must be reviewed and where appropriate amended by the Office Manager of Leading Electrical Group every 2 years or sooner. This policy commences on 18th November 2018.

Mark Kay
Managing Director
Leading Electrical Group

Authorising Person
Print Name & Position: Roslyn Meyers / Office Manager

Authorising Person
Signature:



Date: 29th June 2021

Document Reference	Version 1.2 29.06.2021	Document Title	Quality Policy
Release Date	13 th November 2018	Review Date	30 June 2022